

PHYSICIAN SERVICES TECHNICAL ADVISORY COMMITTEE
APRIL 20, 2017 MEETING

TRANSCRIPT OF MEETING

APRIL 20, 2017

GEORGENE R. SCRIVNER, CCR (KY)

COURT REPORTER-STENOTYPIST

P. O. Box 1404

Frankfort, Kentucky 40602

(502) 223-7279

FAX (502) 223-8937

Email: Scriv2@aol.com

1 The foregoing meeting was held, pursuant to
2 notice, on Thursday, April 20, 2017, beginning at
3 the hour of 1:00 p.m., at the Public Health
4 Building, 275 East Main Street, 2nd Floor DCLC
5 Room A, Frankfort, Franklin County, Kentucky,
6 40601, Ms. Lindy Lady presiding.
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

1 MS. LADY: I think we should get started and
2 let Dr. Sosnin get with us when he arrives. So
3 everybody has signed in. Everybody has got their
4 agenda.

5 At the last -- first of all when we speak,
6 anybody that speaks you need to say your name
7 for the court reporter so she get you on the
8 record. So my name is Lindy Lady and I am on
9 staff with KMA. We can still go around the room
10 because there are some new faces today. Just
11 introduce ourselves real quick.

12
13 PRESENT:

14
15 Jeana Jolly
16 Justin Dearing
17 Gil Liu
18 Cathy Stephens
19 Angela McGraw
20 Stephanie Bates
21 C. J. Jones
22 Steve Miller
23 Noel Harilson
24 Marie Rains
25 David Hiestand

1 Steve Houghland

2 Howard Shaps

3 Kathy Laport

4 Lindsay Chatham

5 David Bolt

6 Howard Miller

7 Stephanie Woods (telephonically)

8

9 MS. WOODS: I wanted to get down there but I
10 didn't get away. So thank you for having this
11 option.

12 MS. LADY: You are welcome.

13 So one of the things from the last minute was
14 Dr. Sosnin recommended that we have an old
15 business update just to give status. Because some
16 of these issues kind of -- they need more
17 research. The MCOs sometimes have to take or they
18 need examples. And so he wanted to add that. So
19 we added that to the agenda. And that's the first
20 item there, the old business update.

21 The minutes from the November were sent out
22 to the TAC members. We did opt not to publish the
23 minutes. That was something that we talked about
24 at the last meeting. They are like 100 pages or
25 more. So what we tried to do is take the old

1 business and kind of the new and just give you the
2 summaries, kind of the highlights or the hot
3 topics.

4 But they are available for your review.

5 We talked about provider enrollment
6 timeliness at the last TAC meeting and timeframes
7 were provided to us from the MCOs. And I was
8 chatting before the meeting. And it was
9 interesting. GLMS had their Medicaid round table
10 this morning and that was one of the topics of
11 conversation there. So there is some follow-up
12 there.

13 But from my understanding, from Lee Guice,
14 was that the MCOs all strive for 90 days which is
15 the same as the Medicaid.

16 The prior authorization form for
17 prescriptions is in place and available on-line.
18 That was one of the things that we were happy to
19 be able to educate our members about. The MCO
20 contracting is ongoing. The commissioner actually
21 gave us a very nice report about that at the last
22 MAC.

23 One of the issues that's outlined in red
24 still is ongoing, it is the physician attribution
25 with HEDIS and patient attribution impact. That's

1 an ongoing discussion between all of us and the
2 Primary Care Association and the KMA. We are
3 still struggling with that and trying to figure
4 out some things. But I don't really have an
5 update on that. If David were here and he is not
6 stuck somewhere, he could probably give you an
7 update. But we are still working on -- working
8 with the MCOs on how to improve that.

9 The coverage for all childhood and adult
10 vaccines chart, that was also provided for us.
11 The status of TAC recommendations was something
12 that Dr. Sosnin wanted to see. So I just made a
13 separate, a very, very brief sheet about for the
14 past 12 months the recommendations that have been
15 made by the physician TAC and the ones that were
16 approved. So you can take a look at them.

17 The screening brief intervention and referral
18 treatment, the SBIRT, that was recommended and it
19 was approved. And those additional codes were
20 added by Medicare so that those could be covered
21 services.

22 And, of course, the tobacco cessation was a
23 recommendation by the TAC. And it ended up being
24 a legislative issue. And we were very happy about
25 that.

1 We do have a new recommendation that we can
2 talk about, well, I guess now. So one of the
3 things that we have been talking about, the
4 Kentucky Medical Association and the Primary Care
5 Association, has been talking about -- we talked a
6 little bit about this at the Medicaid directors
7 meeting yesterday, the medical directors' meeting,
8 is about using quality data codes.

9 The recommendation is very basic. We would
10 like for the Cabinet to kind of think about this
11 and research the possible use of CPT data tracking
12 codes just as a way to get kind of a more
13 efficient way to collect and validate provider
14 performance data. And it comes about, this is
15 a -- as everybody here knows -- it is a fairly
16 complicated issue. This came about when we talk
17 about the way the attribution happens with
18 physicians when they have patients that are
19 attributed to them and they don't ever see them.
20 And that can hurt them on different quality.

21 That's one issue.

22 So this is kind of a spin off of that. So we
23 are really interested in this. And we don't want
24 to give up on it because we feel like that it is
25 an important topic because that's the way the

1 world is evolving, at least for most of the
2 practicing physicians that see both Medicare and
3 Medicaid patients.

4 So we want everybody to kind of think about
5 that and that's our ask. And this recommendation
6 could tweak a little before it is presented to the
7 MAC. Because the Primary Care Association, they
8 will probably have some tweets and comments on it.
9 But it will basically be just to sort of start
10 thinking about this and how we can use those
11 measures and align both Medicare and Medicaid to
12 look -- I don't want to say similar because I
13 don't want stuff thrown at me -- but you know what
14 I am saying. It kind of goes back to what we
15 talked about at the SIM and some others. And then
16 we would want the MAC to report those findings.

17 So we will have more research on this as
18 well. And this will kind of -- but that's the
19 general idea. So that would be the new
20 recommendation. It will be a recommendation from
21 both KMA and the Primary Care Association. So we
22 are working jointly on this project and they have
23 a big interest in this. This has been a big issue
24 for some of -- many of their members. And they
25 don't want to give up on this either. So --

1 One of the questions that Dr. Sosnin asks
2 every time that we have a TAC meeting is when we
3 would have a MAC representative. And we did
4 submit 3 names. That those representatives, of
5 course, are appointed by the governor and we just
6 don't know yet. I don't know. Commissioner, do
7 you know anything?

8 COMMISSIONER MILLER: I do not.

9 MS. LADY: We have asked the question and we
10 have followed up a few times. And there have been
11 some new MAC members appointed, just not from
12 the -- we submitted 3 names. And so that has not
13 happened yet. And we don't have an ETA. We would
14 like to have a seat at the MAC on the council that
15 would represent physicians. But it has to be done
16 by the governor so we sort of can't control that.

17 This is going fast without Dr. Sosnin. This
18 is a much faster meeting.

19 One of the things, there are a couple of new
20 issues. Senate Bill 89, the tobacco cessation.
21 And then the other one is retrospective audits and
22 names of audit subcontractors. And I will kind of
23 talk for a second about one of the things on the
24 tobacco cessation is that there will be -- some of
25 the MCOs were already paying all of the codes that

1 will now be covered. And we just want to make
2 sure that all of the MCOs have that on their radar
3 and they have their files updated and sort of this
4 is kind of a reminder about that.

5 This morning at the Medicaid round table, CPT
6 codes were kind of a hot topic of discussion. So
7 there was sometimes all covered services somehow
8 do not get loaded into a system file or the codes
9 loaded and there is a little misstep in it. So we
10 just want to make sure. And we will probably send
11 out a reminder.

12 Were your ears burning?

13 MR. HOLT: No. It doesn't work that way. I
14 had to get my exercise walking in from
15 Lawrenceburg.

16 MS. LADY: So as, again, on the tobacco
17 cessation, we probably will send out kind of a --
18 just a note to the MCOs just to find out where you
19 are on that. And that's just because that was --
20 it is really important to our members and they are
21 not going to stop asking me about it so I can't
22 stop asking you about it.

23 The other question, and this is really a
24 Passport question so far. This could happen with
25 other MCOs. But my only experience is with

1 Passport. And it has to do with retrospective
2 audits. And so what happened with some of our
3 members, of course that's not a new subject to
4 them, but it was a new auditor for them. So there
5 was a sub-contractor that Passport had. I think
6 it is Optum. So the question was and so the
7 physician got audited and we took it through --
8 she is taking it through the appeals process and
9 et cetera. And the question when she was chatting
10 with me was, well, how do I know about this? And
11 I said I remember Passport a couple of years ago
12 at a meeting said they were going to do this.
13 Because I remember when you talked about that. I
14 didn't know the name of the contractor them.

15 So I told her they had mentioned it.

16 So then the next question was, does Optum or
17 Passport, would you at some point share audit
18 findings kind of not private details but like
19 general if you are looking at evaluation and
20 management services, you would publish what those
21 findings were at some point on those D&M. Would
22 that be something that you would do?

23 DR. HOUGHLAND: I don't think that was
24 something that we had planned but it is something
25 we could take back to see. And if you identified

1 a setting, I don't see that that is a lot of the
2 issue. I guess one of the things I will have to
3 check to see is what our agreement with Optum will
4 allow us to disclose as well. So I am not sure
5 what that contract actually says.

6 But if there is not a prohibition in doing
7 that, then the D identified information I think
8 could be helpful and insightful.

9 MS. LADY: It could help physicians I think
10 in knowing. Like on the other insurers, Medicare
11 for example, they have a huge problem with
12 physician's signatures and they do a lot of
13 education. And they tell us they are like, Lindy,
14 tell the physicians to sign or to electronically
15 close the record. And so then we put out
16 reminders about that and stuff.

17 So that's what I --

18 DR. HOUGHLAND: Okay.

19 MS. LADY: And the other question was, would
20 that come from Passport or the audit contractor
21 like if there were education? Optum probably
22 doesn't do education I am guessing. They probably
23 contracted to do the audit.

24 DR. HOUGHLAND: Correct.

25 MS. LADY: That's the way I explained it.

1 Okay.

2 DR. HOUGHLAND: I believe. Again, I am not
3 privy to all of the details of the contract. But
4 I am not familiar with them going and doing any
5 education. That generally comes back to us to in
6 our team to go back out and kind of help people
7 understand the results of the findings.

8 MS. LADY: Okay. Are there other MCOs that
9 have similar arrangements where they have a
10 sub-contractor that does audits? Anthem, I think,
11 does, too. But I haven't.

12 MS. RAINS: Are you wanting the names?

13 MS. LADY: Well, what might be a good idea is
14 if you are an MCO and you sub-contract with an
15 Optum or another company to do audits, then we
16 could just kind of provide physicians, give them a
17 heads up, okay, even though you are familiar with
18 Passport, you are familiar with Anthem, you may
19 get records requests from this contractor on
20 behalf of them. And the letter that they get
21 probably says that. But I think it would help.

22 MS. RAINS: Sure. Sure.

23 MS. LADY: If I knew that, if other people
24 have similar arrangements and we would get it out
25 on our website and share with our members. I

1 think that would be helpful.

2 MS. RAINS: I can provide you a list.

3 MS. LADY: Okay.

4 We talked a little about the TAC

5 recommendation. But I was like, you probably
6 would have more to say about it when you showed
7 up.

8 MR. BOLT: No. We are going to bring it up
9 to our TAC next week. We are in step with you
10 all.

11 MS. LADY: Okay. So we will discuss this
12 next week at the Primary Care Association TAC as
13 well. But I told them we have a real interest in
14 in this because we think that we can at least
15 start looking at this preparing in different ways
16 for the future and just as a matter of a little
17 bit easier way to report data.

18 So that will be a recommendation. So it may
19 be tweaked a little bit before it finally gets to
20 the MAC. And I also said that this went much
21 faster without Dr. Sosnin in here. So we can
22 probably --

23 MR. BOLT: So the only doctors in the room
24 are MCO folks? I got you.

25 MS. LADY: So we can probably go ahead and go

1 straight to round table if you would like.

2 Stephanie, do you have anything you want to
3 bring up from the Medicaid round table this
4 morning that you would like to discuss with this
5 group?

6 MS. WOODS: Let me look at my notes and get
7 back with you on that.

8 MS. LADY: Okay. We will just keep going
9 then. David, do you have anything?

10 DR. HIESTAND: No. No.

11 MS. LADY: Just keep going. CareSource? We
12 are going to -- definitely you are going to be
13 back in Louisville on time, Dr. Shaps.

14 Do you have anything?

15 DR. SHAPS: No.

16 DR. HOUGHLAND: No.

17 MS. LADY: Dr. Houghland, Dr. Hiestand?
18 Marie, you have to have something.

19 MS. RAINS: I always have something, Lindy.
20 We have known each other a long time.

21 I just wanted to share that we just received
22 our NCQA accreditation yesterday. So that's news
23 from the Anthem side.

24 MS. LADY: Very nice. This row?

25 MS. CHATHAM: No, I am good.

1 MS. LADY: Angela?

2 MS. MCGRAW: No, thank you. I am good.

3 MS. LADY: Angela is a new face. She came in
4 all the way from Paintsville. She is a Passport
5 provider relations rep. I met her today and we
6 had only talked on email until today.

7 Stephanie, do you have any updates?

8 MS. BATES: No.

9 MS. LADY: C. J.?

10 MS. JONES: No.

11 MS. WOODS: Are you talking to me?

12 MS. LADY: Stephanie that's here. C. J. -- I
13 have an announcement. C. J. just got her coding
14 certification. She passed her test the first
15 time.

16 MS. JONES: Thanks to you. You helped a lot.

17 MS. LADY: Commissioner, what do you want to
18 tell us?

19 COMMISSIONER MILLER: You know, there is not
20 many times I walk in someplace with really nothing
21 to say but today would be one of those. I didn't
22 come for any particular reason other than to be
23 here and just kind of see and be a part of it. It
24 is going to be one of the quickest meetings on
25 record. But, yeah.

1 MS. LADY: Stephanie, we are back to you.

2 MS. WOODS: Well, I can't be of any help
3 either. I think Lee did a great job this morning
4 addressing all of the concerns we had related to
5 DMS. And I appreciated the MCOs being there. And
6 I think we have an answer on everything.

7 MS. LADY: Did you want to say anything about
8 the attribution? I just said that that was still
9 kind of ongoing this one.

10 MR. BOLT: I don't know what the MCOs have
11 done about the cleanup on patient assignment for
12 others. But we are told that they are moving on
13 that rather quickly. A couple were somewhat
14 outside the mileage limits per their contracts.
15 We are seeing about a 95 percent rate of accuracy
16 now that they are within the 45 or 35-mile radius.
17 So hopefully they will expand that out to all
18 other providers across the state.

19 MS. LADY: Okay. I don't have anything else.
20 I am so sorry that Dr. Sosnin -- I did expect him
21 to be here. He did confirm. So I don't know if
22 he really is stuck on an elevator. So I apologize
23 that our chair was not able to be here today even
24 though we got through everything very quickly.

25 Does anybody have any final questions at all?

1 MR. LIU: I will just make one brief comment.

2 Last year we didn't assemble providers for
3 the tradition of annual Medicaid forums. And this
4 year we are pretty sure we are not going to forego
5 that valuable opportunity to gather. And likely
6 the focus will be on behavioral health, or at
7 least a significant portion of that time together.

8 So be on the lookout. We completely will
9 rely on this TAC to help us plan and bring every
10 bit of value out of that commitment of time and
11 resources. So likely in the early fall. But we
12 need to get some meeting planning and logistics
13 put together.

14 So I wanted to make sure you didn't think you
15 are going to get away with another year of that.

16 MS. LADY: I think people really like the
17 open forums, though. Those always get a good
18 turnout. If anybody else has events -- I know
19 that you all have -- there is a rural health. If
20 you have events, like if you are doing a workshop
21 for a particular MCO or a special session, if you
22 share that with us, we will put it on our events
23 calendar.

24 So if you have anything that you want KMA to
25 get out to its members, we are happy to do that.

1 We do that for a lot of other associations and
2 kind of public health events. So just let me know
3 and we will get it on our events calendar and it
4 goes out to all of our members.

5 And thanks for that reminder. We are done.
6 Thank you all.

7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

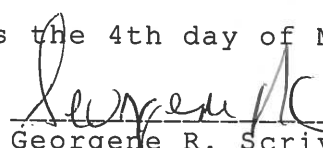
1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
CERTIFICATE

STATE OF KENTUCKY

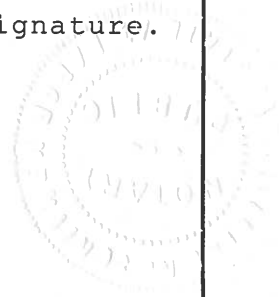
COUNTY OF FRANKLIN

I, Georgene R. Scrivner, a notary public in and for the state and county aforesaid, do hereby certify that the above and foregoing is a true, correct and complete transcript of the meeting of the TECHNICAL ADVISORY COMMITTEE ON PHYSICIAN SERVICES, taken at the time and place and for the purposes set out in the caption hereof; that said meeting was taken down by me in stenotype and afterwards transcribed by me; that the appearances were as set out in the caption hereof; and that no request was made by counsel for any party that the transcript be submitted for reading and signature.

Given under my hand as notary public aforesaid, this the 4th day of May, 2017.



Georgene R. Scrivner
Notary Public - ID 445375
State of Kentucky at Large
CCR#20042109



My Commission Expires: 7/15/2019